



Call Center Support

24/7/365 Customer Service:

DES Employment Group provides on-call customer support 24 hours a day, 7 days a week, 365 days a year. Our staff is considered to be on-call for you at all times, no automated voicemail, but a personal phone number that ensures that your priorities are our priorities. Our employees have as much vested interest in your search, as you do.

High-level Service Center Expertise:

Comprehensive call center operational expertise, including proprietary and industry standard tools for workforce management, operations management, and performance management .

We have vast industry knowledge and experience ranging from comprehensive telemarketing and service centers to technical help desk experts. Our employees exemplify the utmost discipline; attendance, independence and a genuine ability to meet and exceed your requirements to perform the task at hand.

We offer unparalleled training programs and access to an exceptional pool of talent with strong industry knowledge who may also offer multi-language capabilities.

What can we do for you?

The call center industry is plagued with one of the highest employee turnover rates, making call center staffing demands a challenge.

Have you spent a lot of time and money searching for employees with the skills and personality to fit into your organization?

Call Center Solutions offers a wide range of call center staffing services to enable you with better, faster, and more sustainable results.

We use several different assessments, including state-of-the-art call center skills tests along with behavioral based interviewing, to get you the best fit for your needs.



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