



W.C. Injury Protocol

At DES Employment Group the safety and well-being of all our employees is our top priority. **It is the responsibility of the employee and the client to notify DES immediately when an injury occurs.** We want to make certain the employees seek and receive proper medical attention. DES asks that our clients send our employees to the office for non-emergency injuries and DES will assess the injury and direct the employee on where to seek treatment.

If an employee needs to seek immediate attention, please notify our office and our manager will authorize the WC clinic and let them know that our employee is in transit to the clinic. If the employee is injured after hours and it is not life threatening, please have our employee contact our office and leave a voicemail on our office phone or call the next business day.

Once the well-being of our employee has been evaluated an accident investigation report will need to be filled out by our clients and our employees will need to fill out our Red Packet within 24 hours of the incident. If you have further questions, please contact our Operations Manager. This protocol helps us to maintain competitive rates to our clients.

Clinic is as follows:

Mercy Occupational Medicine

2525 E. Euclid Ave.

Des Moines, Iowa. 50317

Phone: (515) 261-3300

There hours of operations are from 7:00am-4:00pm Monday – Thursday and Friday from 7:30am-11:30am.

If an employee must go after hours, they can go to any Mercy Urgent Care facility. Urgent care hours are from Monday-Friday 7:00am-9:00pm and Saturday-Sunday 9:00am-4:00pm. (refer to the map and Urgent Care listings)

After-hours

Mercy ER. Des Moines

11116th Ave.

Des Moines, Iowa. 50314

Phone: (515) 247-3121

Open 24/7

Mercy ER West Des Moines

1755 59th Place

West Des Moines, Iowa. 50266

Phone: (515)358-8280

Open 24/7